The mission of Center for Human Services is to change lives and build futures through programs that strengthen and support youth and families.
It’s a great pleasure to present our 2012-2013 Community Report. In these pages, we highlight our year for you. As in years past, we share our accomplishments and results and we recognize our partners, donors and volunteers who have generously supported our work. It’s been a busy and productive year as we continue to embrace new opportunities and respond to the needs of our community.

This year, in addition to our day-to-day focus on providing services and support for youth and families, we worked internally to create an overarching “philosophy of care” for the organization. We invested in this work because our beliefs lay the foundation for “what we do” and “how we work”. It both informs our work and creates a common thread that binds and connects our many programs to the “whole” that is Center for Human Services (CHS). Finally, it helps us tell our story to you and the community at large.

How did we accomplish this? Board members and staff representing our various prevention, education, counseling and shelter programs worked together to clarify what we believe about people, relationships and community. We also identified what we believe about change and growth and last, but certainly not least, we identified our response to these beliefs by clarifying “what we do” and “how we work”.

In the pages that follow, you will see more on our “philosophy of care”. I hope it comes alive for you through our stories about “what we do” and “how we work”. And, as we highlight another great year, allow me to say thank you for all you do to help us change lives, build futures and help families.
THESE ARE OUR MOMENTS
Center for Human Services (CHS) was established as a local 501(c)(3) non-profit in 1970 to serve youth and families. Currently, CHS serves tens of thousands of children, individuals and families annually in Stanislaus County through seven core program areas.

MENTAL HEALTH SERVICES

Community Counseling - no or low cost counseling services
Support Groups - depression and anger management support groups
Parent Mentor Program - providing support services to parents
LMFT & LCSW training site - in association with local universities
LIFE Path - treatment, support and connections for youth and young adults experiencing early symptoms of psychosis (A partnership with Sierra Vista Child & Family Services)

YOUTH SERVICES

Friday Night Live - youth development / leadership training program
Alcohol and Other Drug Abuse - prevention, intervention & education programs
Harvesting Futures - youth leadership and entrepreneurship training

SCHOOL BASED SERVICES

Counseling Services - for youth, individuals and families
Student Assistance Program - education, prevention and intervention for students K-12
Nurtured Heart - evidence based curriculum intended to transform the cultures of schools and build emotional resiliency in students

SHELTER SERVICES

Hutton House - temporary shelter for 13-17 year old youth in crisis
Pathways - transitional living, life skills and employment training for 18-21 year olds experiencing homelessness

SUBSTANCE ABUSE TREATMENT

Substance Abuse Treatment - teen and adult alcohol and other drug abuse treatment
First Step - outpatient treatment for pregnant and parenting women with children 5 years of age and younger. (A partnership with Sierra Vista Child & Family Services)

FAMILY RESOURCE CENTERS

Ceres Partnership for Healthy Children
Oakdale Family Resource and Counseling Center
Patterson Family Resource Center
Newman Family Resource Center

changing lives building futures helping families
INTEGRITY
RESULTS
PARTNERSHIPS
INNOVATION
RESPONSIVENESS
RESPECT

at
CENTER FOR HUMAN SERVICES
we value

Photo Credit: Daisy by MartinaKPhotography (Flickr/CC BY)
**OUR PHILOSOPHY of CARE**

1. **WHAT PEOPLE NEED FOR WELL-BEING:**

   People need a *safe environment* and the capacity to *protect and support* their families.

   *Relationships create the foundation* for well-being and people are healthiest when they have *positive connections* with others.

   *Healthy communities* create opportunities for people to connect with one another, access *natural systems of support*, and act together to improve their lives.

2. **WHAT WE BELIEVE ABOUT CHANGE AND GROWTH:**

   People *have the capacity* to change and grow.

   *We recognize* that sometimes people are not ready to change or they encounter barriers to growth; they may act in ways that cause pain and unhappiness for themselves and others.

   Positive growth occurs *when people choose* to utilize their personal strengths to develop new skills, cope more effectively and build better relationships.

   *As people grow*, they become increasingly self-sufficient, optimistic, and resilient.

3. **HOW WE WORK**

   *We provide a caring environment* where people are accepted and treated with compassion and respect.

   *We build partnerships* with individuals, families, and communities so we can help them help themselves.

   *We connect people* to their natural systems of support.

   *We view individuals and families in terms of their strengths*, not deficits, and build on existing assets to support growth and development.

4. **WHAT WE DO**

   *We offer concrete support* to individuals and families in times of need.

   *We provide opportunities* for people to build new skills.

   *We provide activities* that foster *healthy social connections* with others.

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*This We Believe*

Our *philosophy of care* is what we believe about how people change and grow and what people need for well-being. Based on those beliefs, our philosophy informs how we work and what we do, as directed by our core organizational values.
Desiree and her mom fought a lot. Eventually, Desiree’s mom asked her to go to Hutton House so they could get the help they needed but Desiree ran away instead. “I was scared to go to Hutton House,” said Desiree. She ended up on the streets. Within days, she was arrested for shoplifting.

After several weeks at Juvenile Hall, Desiree was given a choice. She could be released to the custody of her mother but as a condition of her probation, she had to spend two weeks at Hutton House. She agreed.

“It looked like a regular house. I thought it would be like a scary shelter, like what you see in the movies. But it was nice and the people who work there are nice. They gave me what I needed. I needed space and time to think. They gave me that. I needed food and a shower and a place to stay. They gave me that too.” said Desiree.

Desiree didn’t like to talk to people, especially about her feelings. But she talked to the staff at Hutton House. She felt like it was easy and that she could trust them. She shared, “I started letting everything out, everything that was inside me. They (Hutton House Staff) helped me learn how to get a hold of my feelings.”

Desiree wishes she’d come to Hutton House in the first place, instead of running away. “I didn’t know how good it was. I know I’ve been treating my mom badly. Now someone can help us talk. I want to hear what she has to say and I want her to hear what I have to say.”

When asked what she will do if she and her mother fight again, once she goes home, Desiree said, “If we can’t work it out I know there’s a place for me to go. I know you guys (Hutton House) are always going to be here; kind of like a family that’s always going to be there for you no matter what.”

“I want to be with mom. I want to be with my family. I don’t want to be locked up. I’m happy that I found Hutton House but it’s not with my mom and it’s not the same. I’m just glad I know they’re (Hutton House) here.”

“I feel like the hard part is over. We have spent 10 years not talking. Now that burden is lifted and we can be a family.”

~ FAMILY EXITING HUTTON HOUSE
Lucy started living at Pathways in 2012. She'd had her share of life's hurdles. When Lucy was three years old, she was removed from her mother's custody by Child Protective Services (CPS) because of abuse. CPS located Lucy’s father, who Lucy had never known, and he was awarded custody. Eventually, after several years of neglect, Lucy’s father left her with a female companion and was never heard from again. Lucy reluctantly attended school, eventually earned her diploma but she had started experimenting with drugs and alcohol. It wasn’t long before she found herself without a place to live and accumulating a great deal of debt.

Lucy was referred to Center for Human Services (CHS) - Pathways by a friend. At CHS - Pathways, Lucy received the structure and the care she needed and had lacked for so long. She had people to support her and help her reach her goals. She participated in life skills development classes which gave her the opportunity to learn new skills like how to do laundry, cook, balance a check book and even change the oil in a car. She also went to individual counseling and had exposure to recreational activities. She embraced and completed the CHS - Pathways program which helped her transition to independent living. CHS - Pathways provided Lucy with the support and structure she never got from her parents. Now, she has her own apartment, a full time job, money in her savings account and a plan for her future. She is enrolled at Modesto Junior College and her goal is to be accepted into the United States Navy.

Elisa has been involved with Center for Human Services (CHS) - Ceres Partnership for Healthy Children for 7 years. She started coming to the classes for people whose second language was English so that she could better communicate and get better connected with others in her community. Elisa also wanted to learn English so that she didn’t have to depend so much on other people. After attending classes at CHS - Ceres Partnernship for Healthy Children, she started coming to Morning Coffee, a community and participant driven support and education group. Elisa said, “the emptiness that I was feeling in my life was fading and I was learning things that were helping me and my family.”

Elisa believed she really began to grow when she started training to become a Promotora, formal grassroots workers who provide basic education, guidance, and referral services in the community where they live. Elisa believes it was the most wonderful experience she's ever had. “It was incredible to be around people that are now like my sisters. Through this experience, I learned a lot about what I am capable of and what I am able to do for, and in, my community. Because of all the experiences I’ve had as a Promotora I am really a complete and happy woman.” shared Elisa.

“I know I will continue to help people. If, with my gifts I can help, then I will be there. Today, I lead Bailoterapia, a dance therapy group for women, which makes me wake up with energy every day. I am a Promotora del Corazón (of the heart). I’m here today for me, my community and my family and I will continue to be here.”
Every day *we change lives and build futures* through programs that strengthen and support youth and families

- **89%** of youth receiving services at Hutton House learned skills to use when conflict happens
- **20,000+** children, individuals and families were served last year through **five primary areas**: Prevention, Intervention, Shelter, Counseling and Treatment
- **81%** of students receiving services from Student Assistance Program reported increased attendance
- **85%** of youth living at Pathways, transitional housing for homeless young adults, secured employment
- **12,000 lbs. of fruit** was delivered to area food banks through Harvesting Futures
- **1500+ people** received emergency food assistance through our Family Resource Centers in Ceres, Newman, Patterson and Oakdale
- **100%** of women in the First Step Perinatal Program reported that their relationship with their child had improved. (First Step is a substance abuse treatment program for pregnant and parenting women. A partnership with Sierra Vista Child & Family Services)
WAYS TO GIVE . . .

Center for Human Services (CHS) is thankful for the many ways our community supports our work. Here are some different ways you can support CHS:

**Time**
Become a volunteer in one of our many programs by lending a helping hand to our staff, sitting on a fundraising committee, or joining one of our active Boards.

**Treasure**
Provide monetary support by giving through the Annual Fund, sponsoring or attending a special event like Edible Extravaganza, donating in-kind goods or supplies or by making a planned gift.

**Talent**
Offer to share one of your talents and create teachable moments with the people we serve and our employees. Share your special skills and talents with CHS by helping teach a class, providing general maintenance and repairs at our facilities and more.

“Giving is cool.” said smart people everywhere

**LEGACY**

*leg-a-cy ~ n. something handed down*

Webster's New Pocket Dictionary 2000

Center for Human Services (CHS) is a tax-exempt 501(c)(3) organization that provides quality prevention, education, counseling and shelter services for youth and families. Gifts through estate planning support the work we do and can provide significant federal and state tax deductions for you. Contact our Fund Development Department for more information.

We are excellent at gratitude. Try us.

For more information, please contact our Chief Gratitude Officer (aka Fund Development Director) Monica Ojcius at (209) 526-1476 or mojcius@centerforhumanservices.org
# Financial Report

## Fiscal Year July 1, 2012-June 30, 2013

### Statement of Financial Position

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<td>(less depreciation)</td>
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<td><strong>TOTAL ASSETS</strong></td>
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<td><strong>LIABILITIES &amp; NET ASSETS</strong></td>
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<td><strong>TOTAL LIABILITIES &amp; NET ASSETS</strong></td>
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<td><strong>$2,131,956.00</strong></td>
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<td><strong>REVENUE</strong></td>
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<td>Pathways (5%)</td>
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<td>Youth Services (5%)</td>
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<td>First Step (3%)</td>
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<td>Management and Fundraising (4%)</td>
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<td>Change in Net Assets</td>
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<td>Net Assets at end of Year</td>
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"It's a great privilege to serve on Center for Human Services' Board of Directors and as the Chair of the Board Finance Committee. The board and staff alike show a commitment to excellence in fiscal management and oversight of the day-to-day operations of the critical resources entrusted to us by our donors, partners and funders."

~ Mark Loeser, CHS Board of Directors // Finance Committee
If you visit the Prime Shine Carwash website, you’d see this statement: “Prime Shine is strongly committed to supporting our community”. Center for Human Services is honored to have been a recipient of their generosity for well over a decade. Under the leadership of Norm and Evan Porges, Prime Shine has been an important partner in helping us to achieve our mission to change lives, build futures and help families throughout Stanislaus County.

In an interview with Norm and Evan Porges about their relationship with CHS and Prime Shine’s commitment to their community, Norm reflected on why he first got involved: “The Edible Extravaganza first caught my attention. We were asked to be a sponsor by two well respected and incredibly busy people in our community. I remember thinking with such busy schedules it was impressive to find someone giving of their time to the community. If they were willing, why shouldn’t we be supportive of this locally grown organization that was created by local people, run by local people for local youth and families?” And the relationship began. It didn’t take long for Norm and Evan to develop a relationship with staff and a passion for CHS programs. Over the past 15 years Norm and Evan’s passion for the youth and the families served by CHS has multiplied and so has their support.

“CHS is so diverse. The only way to begin to get your head around what they do is to arrange for a tour of their programs. The couple hours you spend touring will change your life.” shared Norm and Evan.

In 2010, CHS was pleased to honor Norm Porges as a recipient of the Children First Distinguished Leadership Award due to his innovative leadership, philanthropy and volunteerism on behalf of CHS and the community. CHS has been honoring individuals and families who support youth in our community since 2000. “It was an honor to be selected for this award and we are proud to have been involved in every Children First event. We believe that individuals who give back to the community need to be celebrated.”

When asked what it feels like to be a supporter of CHS, their final reflection was this: “We are fortunate to be in a position to fulfill one of our company’s visions ‘to grow the betterment of the communities we serve’. It’s not a case of how do we feel, rather it’s about doing what is right.”
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Kristina Nielsen
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Partenheimer
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Robert Plant
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Jose Reyes
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Maria Ruiz
Michael Sahm
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Scott & Anusch Leah
Siegel
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Peter & Ann Smith
Andrew & Donna
Soderstrom
Tom & Denise Solomon
Mike & Deena Souza -
Allum
Harold Stanislaw
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Stewart
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Stone
William Stonebreaker
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Burge Management
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Hynes, Inc.
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Partnership LP
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Clear Channel
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Costa Family Foundation
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2012/2013 DONORS

(con’t)

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Diamond Bar Arena
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Entrainision
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Extreme Learning
Farmers & Merchants Bank
First Baptist Church
Foster Farms Dairy
Foster Farms Poultry
G Bar N Veterinary Clinic
G3 Enterprises
Gallo Family Vineyards
GDI Insurance Agency, Inc.
General Motors
Goss & Goss Law Offices
Grainer Distribution Center
Grimblyco Coleman CPA’s Health Net of California, Inc.
Healthy Aging Association
Helping Our Westside
Huff Construction
International Brotherhood of Electrical Workers Local #684
J & M Wholesale Meat
J.S. West Milling Company
J.S.West
Jalli Group
Kevin Jordan Air Heating
Kohl’s
KRVR - The River Larsen Pumps
Lee S. Wright Estate
Lock-N-Load Ladies
Mary Stuart Rogers Foundation
Memorial Medical Center & Sutter Health
MOCSE Credit Union
Modesto Area Street Rod Association
Modesto Convention & Visitors Bureau
Modesto North Rotary Club
Modesto Subaru
Modesto View
Never Boring
Newman Rotary Club
Oak Valley Community Bank
Oakdale Model A’s
O’Brien’s Supermarkets
Optimal Hospice
Pacific Atlantic Crop Exchange, Inc.
Pacific Southwest Container Parks Printing
Patterson Lions Club
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Pension Management
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